1000 Lowe’s Boulevard
Mooresville, NC 28117
(704) 758-3490

December 15, 2022

Ms. Riley Smith
123 North Ember Drive
Tucson, AZ 72209

Dear Ms. Smith:

Thank you for your letter today alerting us of a lower price found at another retailer for your purchase, the *Vevor Stove Bonfire Smokeless Fire Pit*.

Our return policy allows refunds for products within 30 days of purchase. Our records indicate that you purchased this item on November 3rd, 2022. Therefore, we are unable to offer a refund for this item.

We understand this may be disappointing. Therefore, we are willing to offer you a 20% off any purchase in store coupon. This coupon is redeemable at any of our stores and does not have an expiration date.

If you would like to accept this coupon, please call Tasha Harding, our customer support lead, at (870) 337-9722. Provide her with the ticket number, **442801**, and she will have your coupon processed and sent to you.

If you run into any issues, please do not hesitate to reach out.

Best,

Toni Richards
Store Manager (1156)
(501) 227-8832
tonirichards@lowes.com